



THUNDER X TITANS

Terms of Service

Governs use of thunderxtitans.com and the services Thunder X Titans provides.

EFFECTIVE DATE: 13 OCTOBER 2026 · LAST UPDATED: 13 OCTOBER 2026

These Terms govern your use of thunderxtitans.com and, where they apply, the services Thunder X Titans provides. If we sign a separate services agreement with you, that agreement controls wherever it conflicts with these Terms.

1. Agreement to these Terms

By using this website, submitting a form, booking a call, or receiving messages from us, you agree to these Terms. If you do not agree, do not use the site or the services.

2. Who we are

- Thunder X Titans ([ADD: registered legal entity name])
 - Email: eric.moore@thunderxtitans.com
 - Phone: +1 773 997 1577
 - Registered address: [ADD: registered business address]
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3. What we provide

We provide digital marketing and paid media, sales and calling services including qualification and appointment setting, and BPO services including customer support and back office work. The exact scope, fees, term and deliverables for any engagement are set out in a separate written agreement or statement of work.

4. Eligibility

You must be at least 18 years old and able to enter a binding contract. If you act for a company, you confirm you are authorised to bind it.

5. Your responsibilities as a client

- Give us accurate information about your business, offer and targets.

- Give us the access we need, such as ad accounts, CRM and analytics, and keep that access active for the term.
 - Have capacity on your side to receive and work the leads and appointments we generate.
 - Make sure the products, services, claims and creative you ask us to promote are lawful, accurate and compliant with the rules of the advertising platforms being used.
 - Hold the rights to any material you give us to use.
 - Pay media spend and fees when they fall due.
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6. Messaging and calling consent

Where we send text messages or make calls on your behalf, you confirm that the contact data you supply was collected lawfully and carries the consent required in the relevant jurisdiction. Where we collect the consent ourselves, we do so on the terms in our Privacy Policy. Message frequency varies, message and data rates may apply, reply STOP to opt out, reply HELP for help. Our full messaging terms are in section 4 of the Privacy Policy.

7. No guarantee of results

Advertising and sales results depend on your market, offer, budget, pricing, competition and your own sales capacity. Case studies and figures published on this website describe real campaigns we have run. They are historical results for those clients and they are not a prediction, promise or guarantee of the results you will get. We do not guarantee any specific cost per lead, lead volume, appointment volume, conversion rate, return on ad spend or revenue.

8. Fees, media spend and payment

Fees, billing frequency and payment terms are set out in your services agreement. Unless that agreement says otherwise, media spend is paid by you directly to the advertising platform and is separate from our fees. Late payment may lead to work being paused.

9. Intellectual property

The site, our brand, logo, text, graphics, code and the methods and frameworks we use remain ours. You may not copy, resell or redistribute them without written permission. Campaign assets created specifically for a client are licensed or assigned as set out in that client's services agreement. Material you give us stays yours, and you grant us the licence we need to use it to deliver the services.

10. Confidentiality

Each side will protect the other's non-public business information, use it only to perform or receive the services, and not disclose it to anyone who does not need it. This survives the end of the

engagement. We publish client results only in anonymised form, by industry and market, unless the client gives written permission to be named.

11. Third-party services

Delivering the services depends on third-party platforms, including advertising platforms, CRM, telephony, messaging, scheduling and video conferencing providers. We are not responsible for their availability, policy changes, account suspensions, pricing changes or decisions. Links from this site to other sites are provided for convenience and we do not control or endorse their content.

12. Acceptable use of this website

- Do not attempt to gain unauthorised access to the site or its systems.
 - Do not scrape, overload, disrupt or reverse engineer the site.
 - Do not submit false information or someone else's contact details.
 - Do not use the site for anything unlawful.
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13. Disclaimers

The website and its content are provided "as is" and "as available" without warranties of any kind, to the fullest extent the law allows. Nothing on this site is legal, tax, financial or professional advice.

14. Limitation of liability

To the fullest extent permitted by law, neither party is liable for indirect, incidental, special, consequential or punitive damages, or for lost profits, lost revenue, lost data or lost business opportunity, even if advised that they were possible. Our total liability arising from or connected to the services is limited to the fees you paid us for the services in the **[ADD: period, e.g. three months]** immediately before the event giving rise to the claim. Nothing here excludes liability that cannot be excluded by law.

15. Indemnity

You will indemnify us against claims, losses and reasonable costs arising from material you supplied, products or claims we promoted on your instruction, your breach of these Terms, or your failure to obtain the consents required for the contact data you gave us.

16. Term and termination

Either side may end an engagement as set out in the services agreement. We may suspend or end access to the website at any time. Sections that by their nature should survive termination, including confidentiality, intellectual property, disclaimers, limitation of liability and indemnity, will survive.

17. Governing law

These Terms are governed by the laws of **[ADD: governing law, e.g. the State of Texas, USA]**, without regard to conflict of law rules. The courts of **[ADD: governing law, e.g. the State of Texas, USA]** have exclusive jurisdiction, except that either party may seek injunctive relief in any competent court.

18. Changes to these Terms

We may update these Terms. The effective date at the top shows when they were last revised. Continuing to use the site or the services after a change means you accept the updated Terms.

19. Contact

- Email: eric.moore@thunderxtitans.com
 - Phone and text: +1 773 997 1577
 - Post: **[ADD: registered business address]**
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Highlighted fields marked [ADD: ...] must be completed before this document is filed or published. Effective date: 13 October 2026. The current version of this document is published at thunderxtitans.com.